

# STEVEN M DIXON

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LinkedIn: [www.linkedin.com/in/steven-m-dixon](https://www.linkedin.com/in/steven-m-dixon) | Github: [github.com/StevenDixonDev](https://github.com/StevenDixonDev)

Portfolio: <https://steven-dixon.com/> | Peachtree Corners Ga, 30071

## SUMMARY

Software Developer with a background in I.T.. Certification from Georgia Tech Professional Education in full stack web technologies. Determined to develop solutions and web applications that solve real-world problems. Developed multiple front-end applications that are used by Lenovo contact centers. With my extensive experience teaching and troubleshooting hardware alongside my technical experience equips me with the problem-solving and teamwork skills necessary to succeed as a Software Developer.

## TECHNICAL SKILLS

**Languages:** JavaScript, C#, SQL

**Tools:** FireBase, NodeJS, Visual Studio, Git, NPM, Jest

**Frameworks:** React, Vue

## EXPERIENCE

### **Technical Liaison**

2017 – Present

#### *Computer Generated Solutions*

Norcross, GA

Engineer and maintain multiple web and C# based applications that have large effects on call center metrics. Collaborate with multiple high-level clients including IBM and Lenovo to resolve outages and develop training programs. Train Incoming employees to support hardware-based systems.

#### **Key Accomplishments:**

- Designated as the onsite RPA contact and trainer
- Developed note formatting tool that increased teams overall metrics by 15%
- Recognized as a 2019 Presidents club member for outstanding contributions

## PROJECTS

**Snippit:** <https://catnap89.github.io/Snippit-Project> | <https://github.com/catnap89/Snippit-Project>

A web-based application that allows users to save code and quickly reference it.

- Responsible for Login system and delegation of tasks during project
- Built as a team using JQuery, Bootstrap, Firebase

**Open Web Shell:** [npmjs.com/package/openwebshell](https://npmjs.com/package/openwebshell) | <https://github.com/StevenDixonDev/Open-Web-Shell>

A fully customizable terminal component for use in react projects.

- Responsible for design and overall implementation
- Built using React and styled-components

**Tiny ER:** <https://t-er.herokuapp.com/> | <https://github.com/StevenDixonDev/TinyER>

A ground up reconstruction of Express.js using ES6.

- Responsible for research and implementation
- Built using Node.js

## EDUCATION

**Georgia Tech Bootcamp Certificate:** Peachtree Corners, GA

A 24-week intensive full stack program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.